

Your use of this website constitutes your agreement to be bound by these terms and conditions.

This website, including all of its features and content (this "Website") is made available by the Shonaquip Social Enterprise ("The SSE") and all content, information and services provided on or through this Website may be used solely under the following terms and conditions.

1. Definitions and interpretation

- 1.1 **"Content"** including but not limited to: text, submissions, images, audio and/or video, PDF's in whole or in part;
- 1.2 **"Submissions"** - including but not limited to notes, images, creative materials, ideas, suggestions concepts, communication including any data, questions, comments and other information submitted in the Website via transmission by electronic mail or otherwise;
- 1.3 **"The SSE"** means the Shonaquip Social Enterprise consisting of Shonaquip (Pty) Ltd (registration number: 2010/020028/07); Uhambo Foundation NPC (registration number: 2010/004598/08) and the Champions of Change Trust (registration number: IT001224/2016(C));
- 1.4 **"User"** means any person who enters, uses or accesses the Website, notwithstanding the fact that such a person only visited the home page of the Website;
- 1.5 **"The Website"** means the SSE Online website located at <http://www.shonaquipSE.org.za> and includes any part or element thereof.
- 1.6 In this agreement unless it appears to the contrary, the singular shall include the plural and visa versa, any reference to any gender shall also include the opposite gender and any reference to a natural person, shall include legal person and vice versa.

2. Website license

As a user of this Website you are granted a nonexclusive, nontransferable, revocable, limited license to access and use the Website and Content in accordance with these Terms of use. The SSE may terminate this license at any time for any reason.

3. Important Notice:

- 3.1 Your attention is drawn to these Terms and Conditions because they are important and should be carefully noted.
- 3.2 If there is any provision in these Terms and Conditions that you do not understand, it is your responsibility to ask the SSE to explain it to you before you accept the Terms and Conditions or continue using the Website.

3.3 The SSE permits the use of this Website subject to the Terms and Conditions. By using this Website in any way, you shall be deemed to have accepted all the Terms and Conditions unconditionally. You must not use this Website if you do not agree to the Terms and Conditions.

4. Trade mark, copyright and restrictions on use:

4.1 The Content on this Website is for your personal use only and not for commercial exploitation.

4.2 The Website consists of content which is derived entirely or in part from content sourced by and provided to the SSE and other sources. The said content is protected under applicable South African Copyright and Trade Mark Laws, International Trade Marks and Copyright Laws and conventions.

4.3 The user is strictly prohibited from creating works that are based on the content found on this site. The prohibition applies regardless of whether the content is sold, negotiated or given away and/or further alienated in any manner whatsoever.

4.4 The user, with the inclusion of but not the limitation of, may not reproduce, duplicate, publish, modify, copy, download, upload in any manner, post, broadcast or transmit, reverse engineer or disenable, display, or distribute or in any way exploit any of the content, except for personal, non-commercial use only. Provided that all propriety notices and restrictions attached onto the content are kept intact, unless expressly permitted by the site, or unless prior written consent from the SSE has been obtained.

4.5 Users may not decompile, reverse engineer, disassemble, rent, lease, loan, sell, sublicense or create derivative works from this Website or Content.

4.6 Users may not use any network monitoring or discovery software to determine the site architecture or extract information.

4.7 Users may not use any robot, spider, web crawlers, other automatic software or device, or manual process to monitor, search or copy our Website or the Content without the SSE's prior written permission.

4.8 Users may not use this Website to transmit any false, misleading, fraudulent or illegal communications.

4.9 Users may not copy, modify, reproduce, republish, distribute, display, or transmit for commercial, non-profit or public purposes all or any portion of this Website, except to the extent permitted above.

4.10 No person may frame the Website, in any manner whatsoever, without the prior written consent of the SSE.

4.11 The SSE shall not be liable, in any manner whatsoever, for any damage, loss or liability that resulted from the use of such Content by the user or any third party who obtained any content from the user.

4.12 Hyperlinks to Website from any other source shall be directed at the home page of the Website. The SSE shall not be liable, in any manner whatsoever, for any damage, loss or liability that resulted from the use of content from the Website if such content was accessed through a hyperlink not directed at the home page of the Website. Persons that wish to link to content beyond the home page of the Website shall do so at their own risk and indemnify the SSE against any loss, liability or damage that may result from the use of Content from the Website. The SSE's non-liability for deep linking is based on the fact that deep links bypass these terms of use.

5. Intellectual property rights and domain name use

All intellectual property on the Website, including but not limited to content, trademarks, domain names, patents, design elements, software, databases, text, graphics, icons and hyperlinks are the property of or licensed to the SSE and as such, are protected from infringement by domestic and international legislation and treaties. Subject to the rights licensed to the User in clause 2, all other rights to intellectual property on the Website are expressly reserved.

6. Software and equipment

It is the responsibility of the User to acquire and maintain, at his/her own expense, the computer hardware, software, lines and account to access the Website.

7. Changes and amendments

The SSE expressly reserves the right, in its sole and absolute discretion, to do any of the following, at any time without prior notice:

7.1 change these terms and conditions;

7.2 change the content and/or services available from the Website;

7.3 discontinue any aspect of the Website or service(s) available from the Website; and/or

7.4 change the software and hardware required to access and use the Website.

8. Purchases

8.1 The SSE does not have online payment facilities and will therefore never request, receive, process or store credit or debit card numbers on the Website.

8.2 All payments for orders are paid directly into one of the SSE entity bank accounts depending on the products/services purchased by the user.

9. Privacy

9.1 At all times, the SSE will take all reasonable steps to protect the user's personal information in accordance with the Protection of Personal Information Act (4 of 2013) and the SSE's Privacy Policy.

9.2 The User must read the SSE's Privacy Policy in order to know how the SSE collects, processes, stores and disposes of personal information.

10. Hyperlinks to third party sites

The SSE may provide hyperlinks to websites not controlled by it (target sites) and such links do not imply any endorsement, agreement on or support for the content of such target sites. The SSE does not editorially control the content on such target sites and shall not be liable, in any manner whatsoever, for the access to, inability to access or content available on or through such target sites.

11. Security

11.1 The SSE shall take all reasonable steps to secure the content of the Website however, the SSE does not make any warranties or representations that content shall be 100% safe and secure.

11.2 Users may not deliver or attempt to deliver, whether on purpose or negligently, any damaging code, such as computer viruses, to the Website or the server and computer network that support the Website. Notwithstanding criminal prosecution, any person who delivers any damaging code to the Website, whether on purpose or negligently, shall, without any limitation, indemnify and hold the SSE harmless against any and all liability, damages and losses the SSE and its partners / affiliates may suffer as a result of such damaging code.

11.3 Users may not develop, distribute or use any device to breach or overcome the security measures of the content and the SSE reserves the right to claim damages against any and all persons concerned with a security failure or breach.

12. Disclaimer and limitation of liability

12.1 The SSE, its owners, employees, suppliers, network operators, partners, affiliates and agents shall not be liable for any damage, loss or liability of any nature incurred by whomever and resulting from:

12.1.1 access to the Website;

- 12.1.2 access to websites linked to the Website;
- 12.1.3 inability to access the Website;
- 12.1.4 inability to access websites linked to the Website;
- 12.1.5 content available on the Website;
- 12.1.6 services available from the Website;
- 12.1.7 download, installation and use of the content or product; and
- 12.1.8 any other reason not directly related to the SSE's gross negligence.

12.2 The SSE shall not be liable for any loss, claim, liability or damage of any kind resulting from the use of the Website.

12.3 The Website and content is supplied on an "as is" basis and has not been compiled to meet the User's individual requirements. It is the responsibility of the User to satisfy him/herself, prior to entering into this agreement with the SSE, that the content, products and services available from and through the Website meet the User's individual requirements and is compatible with the User's computer hardware and/or software.

12.4 The SSE does not make any warranties or representation that content, products and services available from the Website will in all cases be true, correct or free from any errors. The SSE shall take all reasonable steps to ensure the quality and accuracy of content available from the Website.

12.5 The SSE does not make any warranties or representations that the Website will be available at all times. Users acknowledge that the Website may be unavailable due to updates or other causes beyond the reasonable control of the SSE, including, but not limited to virus infection, power failure or other "acts of God".

13. Removal and correction of content:

Users are encouraged to report untrue, inaccurate, defamatory, illegal, infringing and/or harmful content available on the Website to the SSE and the SSE undertakes to correct and/or remove such content or any part thereof if the person reporting such content provided reasonable grounds to prove the alleged nature of the content.

14. Interception of communications:

14.1 Subject to the provisions of the Regulation of Interception of Communications (RIC) Act 70 of 2002, the User agrees to the SSE's right to intercept, block, filter, read, delete, disclose

and use all communications sent or posted by the User to the Website or its staff and employees.

14.2 The User agrees and acknowledges that the consent provided by the User in clause 14.1 satisfies the “writing” requirement.

15. Unlawful activity

The SSE reserves the right to investigate complaints, suspicions or reported violations of our Term of use and to take any action we deem appropriate including but not limited to reporting any suspected unlawful activity to the applicable authorities, regulators or third parties and disclosing and information necessary to appropriate such persons or entities.

16. Entire agreement and severability:

16.1 These terms and conditions constitute the entire agreement between the SSE and the User and shall take precedent over any disclaimers and/or legal notices attached to any communications and/or postings received by the SSE from the User.

16.2 In the event that any term or condition detailed herein is found unenforceable or invalid for any reason, such term(s) or condition(s) shall be severable from the remaining terms and conditions. The remaining terms and conditions shall remain enforceable and applicable.

17. Applicable and governing law:

The Website is hosted, controlled and operated from the Republic of South Africa and therefore the South African law enforced by the South African courts governs the use or inability to use the Website, its content, services and these terms and conditions.

18. Termination of agreement:

18.1 The use of or access to the Website constitutes the users acceptance of the terms and conditions hereof, which are binding on the user and take effect on a date when the user first makes use of, or accesses the Website.

18.2 If the user does not accept all the terms and conditions in full, the user must exit the site immediately.

18.3 The SSE has the exclusive discretion to terminate the agreement at any time.

18.4 After the user has exited the site as aforesaid the user must destroy all content, whether content, materials or software, obtained from the site and all copies thereof.

18.5 In the event of the user failing to exit the site as aforesaid the SSE has the right to claim any indirect, direct, incidental, special or punitive damages caused to the SSE from the user's

unauthorized access and/or use of Website. The user further indemnifies the SSE against any claims for damages of whatsoever nature caused to another party by the user's unauthorised use and/or access of the Website.

The Website's Terms of Use was adopted by the Shonaquip Social Enterprise on the 16th July 2021.

Signed at Cape Town this 29th day of July 2021.

A handwritten signature in cursive script, appearing to read 'S. McDonald', written over a horizontal line.

Shona Mary McDonald – Information Officer