

Shonaquip (Pty) Ltd is committed to the design, prescription, manufacture and provision of standard, modular and customized mobility and 24-hour posture support devices and related therapy equipment. We will ensure that our products and services meet the following requirements: local and international standards, including but not limited to ISO 13485:2016, the Medicines and Related Substances Act (Act 101 of 1965) as amended from time to time and the requirements of international and local regulatory bodies, including by not limited to the South African Health Products Regulatory Authority, the National Regulator for Compulsory Specifications and the Health Professions Council of South Africa.

In addition, Shonaquip (Pty) Ltd is committed to

- a) consistently providing customers with quality devices that are fit for intended use, services that meet customer requirements and enhance customer satisfaction;
- b) continually improve the effectiveness of our Quality Management System through a program of setting quality objectives annually and continuous improvement;
- c) enhance the skills of Compass Operations and staff through review and actively pursuing an on-going training policy, the objective of which is to upskill and build up the capacity of staff, promote the professional development and growth of staff and achieve the desired objectives of the Company; and
- d) to save resources and protect our environment.

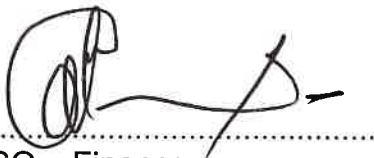
To achieve our goals; quality objectives will be established at relevant levels within the organization.

We will review this policy every two years.

We will review our Quality Objectives annually.

This policy has been communicated to all our employees and is available to all interested parties on our Internet Website.

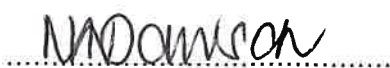
Signed at Cape Town on the 7<sup>th</sup> February 2023.



SO – Finance



SO – Impact



SO – Operations



SO – Opportunity Development